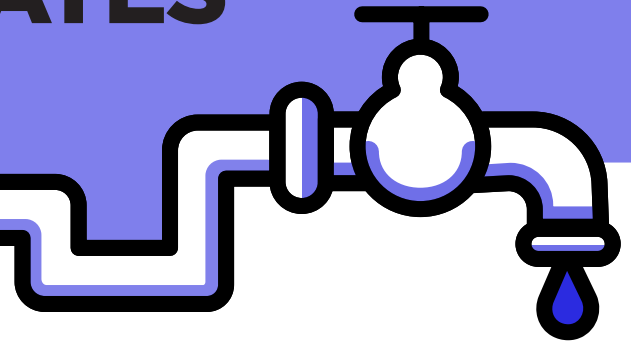


# 2025 WATER AND WASTEWATER RATES

EFFECTIVE JANUARY 1, 2025



## VOLUMETRIC CHARGES

Water	Wastewater	Combined
\$1.433 per m <sup>3</sup>	\$1.910 per m <sup>3</sup>	\$3.343 per m <sup>3</sup>

## MONTHLY FIXED CHARGES

(based on meter service size)

Meter Size	Water Rate	Wastewater Rate	Total Rate
5/8" x 3/4"	\$23.80	\$30.99	\$54.80
1"	\$38.09	\$49.59	\$87.67
1 1/2"	\$95.22	\$123.97	\$219.18
2"	\$178.53	\$232.44	\$410.96
3"	\$333.25	\$433.88	\$767.13
4"	\$577.24	\$751.55	\$1,328.79
6"	\$1,130.68	\$1,472.10	\$2,602.78
8"	\$1,886.45	\$2,456.08	\$4,342.53
10"	\$2,707.68	\$3,525.29	\$6,232.97

## Water Billing Information

At zero consumption the minimum billed bimonthly is \$109.60 for fixed water and wastewater charges, which is based on a 5/8" x 3/4" size meter. The fixed charges fund the recovery costs for the maintenance and replacement of watermain and sewer infrastructure.

On average two adults in a residential property consume 10 m<sup>3</sup> each bimonthly. An average water bill for two adults in a residential property is approximately \$176.46 bimonthly.

*Visit our website for more info on the 2025 Schedule of Fees.*



## 2025 Resident Convenience Parking Pass

The Resident Convenience Parking Pass is designed to make parking in the city more accessible for residents. With this pass, you won't have to worry about finding change for parking meters or dealing with complicated parking machines. It's perfect for anyone who often visits city areas with paid parking on the streets.

The Resident Convenience Parking Pass is \$35.00 plus HST per calendar year (not pro-rated). Please visit our website to access an application form to receive your Resident Convenience Parking Pass!



## Hello Neighbour!

Share your ideas and feedback on City matters that are important to you! Let's Talk Niagara Falls is a quick, safe and convenient way to stay updated and engaged in a variety of issues affecting your community.

You can be engaged in Budget Planning, Community Decision Making, and provide your feedback on a recent experience and submit a City Employee a Staff Shout Out.



## Water Leak Detection Guide

Did you know even a small leak can result in up to \$13.37 of additional consumption per day?

It is recommended to perform routine consumption checks to address unintended water usage. If you do have a leak the additional consumption will result in a higher utility bill.

### Common Causes of Leaks

- Faulty Toilet Valve/Float
- Running Toilet
- Interior/Exterior Tap(s)
- Irrigation System
- Large Appliances(s)
- Furnace Humidifier
- Water-cooled Air Conditioner
- Heat Pump

● 1/16" hole	Can waste 4 m <sup>3</sup> of water in 24 hours, or up to 240 m <sup>3</sup> in 60 days
● 1/8" hole	Can waste 14 m <sup>3</sup> of water in 24 hours, or up to 840 m <sup>3</sup> in 60 days
● 3/16" hole	Can waste 32 m <sup>3</sup> of water in 24 hours, or up to 1,920 m <sup>3</sup> in 60 days

Even a small 1/16" leak source could result in up to \$343.92 in water volumetric charges and \$458.40 in sewer volumetric charges in one billing period.



## MyCity Dashboard

Online access to your account anytime, anywhere!

Simply create a profile and add your water account information for immediate access to:

- View an account balance, transaction, & consumption history.
- Download and print a copy of a bill or view your next bill date and due date.
- Report a move, meter reading, mailing address change or to sign up for e-billing.
- Make a payment using your credit card (convenience fee will apply).

## NEW! Request a Water Meter Inspection for a Property Sale

To prepare for your upcoming property sale or purchase, a Water Meter Inspection can be performed to ensure water meter compliance and to avoid any unexpected reluctant charges on the water bill. Please note there is a \$50 service fee for this inspection.

**Contact Water & Wastewater Services for more info or to book an inspection by calling ext. 6300.**

## Contact Us

### Water Bill Inquiries

905.356.7521 ext. 4347 | [water@niagarafalls.ca](mailto:water@niagarafalls.ca)

### Property Tax Inquiries

905.356.751 ext. 4400 | [taxes@niagarafalls.ca](mailto:taxes@niagarafalls.ca)

### MyCity Dashboard

[niagarafalls.ca/dashboard](http://niagarafalls.ca/dashboard)

### Niagara Falls Website

[niagarafalls.ca](http://niagarafalls.ca)

### 24 Hour Emergency Water & Sewer

905.356.1355