



Request for Proposal
Supply & Delivery of Transit Operator Uniforms

Request for Proposal No.: **RFP18-2021**

Issued: **Wednesday, April 21st, 2021**

Submission Deadline: **Wednesday, May 26th, 2021 by 2:00:00 pm local time**



TABLE OF CONTENTS

PART 1 – INVITATION AND SUBMISSION INSTRUCTIONS	3
1.1 Invitation to Proponents	3
1.2 RFP Contact.....	3
1.3 Contract for Deliverables.....	3
1.4 RFP Timetable	3
1.5 Submission of Proposals.....	4
PART 2 – EVALUATION, NEGOTIATION AND AWARD	5
2.1 Stages of Evaluation and Negotiation	5
2.2 Stage I – Mandatory Submission Requirements	5
2.3 Stage II – Evaluation	5
2.4 Stage III – Pricing.....	6
2.5 Stage IV – Ranking and Contract Negotiations.....	6
PART 3 – TERMS AND CONDITIONS OF THE RFP PROCESS	7
3.1 General Information and Instructions	7
3.2 Communication after Issuance of RFP	8
3.3 Notification and Debriefing	9
3.4 Conflict of Interest and Prohibited Conduct.....	9
3.5 Confidential Information	11
3.6 Procurement Process Non-Binding.....	12
3.7 Governing Law and Interpretation.....	12
APPENDIX A – SUBMISSION FORM.....	13
1. Proponent Information.....	13
2. Acknowledgment of Non-Binding Procurement Process	14
3. Ability to Provide Deliverables.....	14
4. Non-Binding Pricing	14
5. Addenda.....	14
6. No Prohibited Conduct	14
7. Conflict of Interest	14
8. Disclosure of Information	16
APPENDIX B – PRICING	17
1. Instructions on How to Provide Pricing	17
2. Evaluation of Pricing	17
3. Required Pricing Information.....	17
4. PRICE FORM.....	18
APPENDIX C – RFP PARTICULARS	21
A. RFP Deliverables	21
B. Material Disclosures.....	26
C. Mandatory Submission Requirements.....	27
D. Mandatory Technical Requirements	28
E. Rated Criteria.....	31
APPENDIX D – SPECIFICATION COMPLIANCY FORM.....	32
APPENDIX E – BID IRREGULARITIES.....	36



PART 1 – INVITATION AND SUBMISSION INSTRUCTIONS

1.1 Invitation to Proponents

This Request for Proposal (“RFP”) is an invitation to proponents to submit proposals for the supply & delivery of Transit Operator Uniforms, as further described in the RFP Particulars (Appendix C). The initial contract term will be for two (2) years with the option to renew for two (2) optional one (1) year periods.

1.2 RFP Contact

For the purposes of this procurement process, the “RFP Contact” will be:

Jessica Curno – Procurement Agent – jcurno@niagarafalls.ca

Proponents and their representatives are not permitted to contact any employees, officers, agents, elected or appointed officials, or other representatives of the City, other than the RFP Contact, concerning matters regarding this RFP. Failure to adhere to this rule may result in the disqualification of the proponent and the rejection of the proponent’s proposal.

1.3 Contract for Deliverables

1.3.1 Type of Contract

The selected proponent will be requested to enter into direct contract negotiations to finalize an agreement, in the form of a Purchase Order, with the City for the provision of the Deliverables. It is the City’s intention to enter into an agreement with only one (1) legal entity per awarded contract.

1.4 RFP Timetable

1.4.1 Key Dates

Issue Date of RFP	Wednesday, April 21 st , 2021
Deadline for Questions	Wednesday, May 5 th , 2021 by 2:00 pm local time
Deadline for Issuing Addenda	Wednesday, May 12 th , 2021 by 2:00 pm local time
Submission Deadline	Wednesday, May 26 th , 2021 by 2:00:00 pm local time
Anticipated Contract Award (subject to approval)	June 2021
City Contract Administrator	Melissa Lea

The RFP timetable is tentative only, and may be changed by the City at any time. For greater clarity, business days means all days that the City’s administrative office is open for business.



1.5 Submission of Proposals

1.5.1 Proposals to be Submitted at Prescribed Location

Sealed Submissions of the Proposal in a clearly marked envelope which includes the prescribed form(s) as instructed are to be delivered to:

City of Niagara Falls – WEGO Transit Division
Attn: Melissa Lea
8208 Heartland Forest Road, Niagara Falls, Ontario L2H 0L7

1.5.2 Proposals to be Submitted on Time

Proposals must be submitted on or before the Submission Deadline set out in the RFP Timetable. Proposals received after the Submission Deadline will not be accepted. Proponents are advised to make submissions well before the deadline. Proponents making submissions near the deadline do so at their own risk.

Submissions received after the deadline, whether delivered personally, or if mailed, regardless of post markings, will not be considered. Fax or electronic (e-mail) submissions will not be accepted.

1.5.3 Proposals to be Submitted in Prescribed Format

Proposals should be comprised, formatted and submitted in 3 envelopes as indicated below:

Envelope #1

One (1) original “marked as original” and three (3) paper copies of the technical proposal in an envelope (excluding all pricing) and any attachments to such schedules (the “Pricing Documents”);

One (1) electronic copy (USB Key) in either Microsoft Office or Adobe Acrobat format of the complete proposal (excluding the pricing).

Envelope #2

One (1) original “marked as original” and (1) paper copy of the Respondent’s Pricing Documents (Refer to Appendix B, Price Form).

Envelope #3

Envelope #1 and Envelope #2 must be sealed in envelope #3 and be clearly labelled to the following address;

City of Niagara Falls – WEGO Transit Division
Attn: Melissa Lea
8208 Heartland Forest Road, Niagara Falls, Ontario L2H 0L7



1.5.4 Amendment of Proposals

Proponents may amend their proposals prior to the Submission Deadline. If amending the proposal, a written request must be made to the City's Procurement contact.

1.5.5 Withdrawal of Proposals

At any time throughout the RFP process until the execution of a written agreement for provision of the Deliverables, a proponent may withdraw a submitted proposal. To withdraw a proposal prior to the Submission Deadline, the proponent should contact the City's Procurement Contact. To withdraw a proposal after the Submission Deadline, a notice of withdrawal must be sent to the RFP Contact and must be signed by an authorized representative of the proponent. The City is under no obligation to return withdrawn proposals.

[End of Part 1]

PART 2 – EVALUATION, NEGOTIATION AND AWARD

2.1 Stages of Evaluation and Negotiation

The City will conduct the evaluation of proposals and negotiations in the following stages:

2.2 Stage I – Mandatory Submission Requirements

Stage I will consist of a review to determine which proposals comply with all of the mandatory submission requirements. If a proposal fails to satisfy all of the mandatory submission requirements, the proposal will be excluded from further consideration. The mandatory submission requirements are set out in Section C of the RFP Particulars (Appendix C).

2.3 Stage II – Evaluation

Stage II will consist of the following two (2) sub-stages:

2.3.1 Mandatory Technical Requirements

The City will review the proposals to determine whether the mandatory technical requirements as set out in Section D of the RFP Particulars (Appendix C) have been met. Questions or queries on the part of the City as to whether a proposal has met the mandatory technical requirements will be subject to the verification and clarification process set out in Part 3.

2.3.2 Rated Criteria

The City will evaluate each qualified proposal on the basis of the non-price rated criteria as set out in Section F of the RFP Particulars (Appendix C).



2.4 Stage III – Pricing

Stage III will consist of a scoring of the submitted pricing of each qualified proposal in accordance with the price evaluation method set out in Pricing (Appendix B). The evaluation of price will be undertaken after the evaluation of mandatory requirements and rated criteria has been completed.

2.5 Stage IV – Ranking and Contract Negotiations

2.5.1 Ranking of Proponents

After the completion of Stage III, all scores from Stage II and Stage III will be added together and the proponents will be ranked based on their total scores. The highest scoring proponent will receive a written invitation to enter into direct contract negotiations to finalize the agreement with the City. In the event of a tie, the selected proponent will be the proponent selected by way of coin toss. The City reserves the right to publish the name of the selected proponent on the electronic bidding system.

2.5.2 Contract Negotiation Process

Any negotiations will be subject to the process rules contained in the Terms and Conditions of the RFP Process (Part 3) and will not constitute a legally binding offer to enter into an Agreement on the part of the City or the proponent, and there will be no legally binding relationship created with any proponent prior to the execution of a written Agreement. The terms and conditions found in the Request for Proposal are to form the basis for commencing negotiations between the City and the selected proponent. Negotiations may include requests by the City for supplementary information from the proponent to verify, clarify, or supplement the information provided in its proposal or to confirm the conclusions reached in the evaluation, and may include requests by the City for improved pricing, reasonable changes in the scope or performance terms from the select proponent.

2.5.3 Time Period for Negotiations

The City intends to conclude negotiations and finalize the agreement with the top-ranked proponent during the Contract Negotiation Period, commencing from the date the City invites the top-ranked proponent to enter negotiations. A proponent invited to enter into direct contract negotiations should therefore be prepared to satisfy the pre-conditions of award listed in Section E of the RFP Particulars (Appendix C), provide requested information in a timely fashion and conduct its negotiations expeditiously.

2.5.4 Failure to Enter into Agreement

If the pre-conditions of award listed in Section E of the RFP Particulars (Appendix C) are not satisfied or if the parties cannot conclude negotiations and finalize the agreement for the Deliverables within the Contract Negotiation Period, the City may discontinue negotiations with the top-ranked proponent and may invite the next-best-ranked proponent to enter into negotiations. This process will continue until an agreement is finalized, until there are no more



proponents remaining that are eligible for negotiations, or until the City elects to cancel the RFP process.

2.5.5 Notification of Negotiation Status

Other proponents that may become eligible for contract negotiations may be notified at the commencement of the negotiation process with the top-ranked proponent.

[End of Part 2]

PART 3 – TERMS AND CONDITIONS OF THE RFP PROCESS

3.1 General Information and Instructions

3.1.1 Proponents to Follow Instructions

Proponents should structure their proposals in accordance with the instructions in this RFP. Where information is requested in this RFP, any response made in a proposal should reference the applicable section numbers of this RFP.

3.1.2 Proposals in English

All proposals are to be in English only.

3.1.3 No Incorporation by Reference

The entire content of the proponent's proposal should be submitted in an integrated format, without reference to the content of websites or other external documents. The examination of the proponent's proposal should not require a reviewer to search outside the proposal for external documents. Any document not integrated with a proposal will not be considered to form part of the proposal.

3.1.4 References and Past Performance

In the evaluation process, the City may consider the proponent's references and may also consider the proponents past performance or conduct on previous contracts with the City or other institutions.

3.1.5 Information in RFP Only an Estimate

The City and its advisers make no representation, warranty, or guarantee as to the accuracy of the information contained in this RFP or issued by way of addenda. Any quantities shown or data contained in this RFP or provided by way of addenda are estimates only, and are for the sole purpose of indicating to proponents the general scale and scope of the Deliverables. It is the proponent's responsibility to obtain all the information necessary to prepare a proposal in response to this RFP.



3.1.6 Proponents to Bear Their Own Costs

The proponent will bear all costs associated with or incurred in the preparation and presentation of its proposal, including, if applicable, costs incurred for interviews or demonstrations including samples supplied.

3.1.7 Proposal to be Retained by the City

The City will not return the proposal or any accompanying documentation submitted by a proponent.

3.1.8 No Guarantee of Volume of Work or Exclusivity of Contract

The City makes no guarantee of the value or volume of work to be assigned to the successful proponent. The Agreement to be negotiated with the selected proponent will not be an exclusive contract for the provision of the described Deliverables. The City may contract with others for goods and services the same as or similar to the Deliverables or may obtain such goods and services internally.

3.2 Communication after Issuance of RFP

3.2.1 Proponents to Review RFP

Proponents should promptly examine all the documents comprising this RFP and may direct questions or seek additional information in writing by e-mail to the RFP Contact on or before the Deadline for Questions. No such communications are to be directed to anyone other than the RFP Contact. The City is under no obligation to provide additional information, and the City is not responsible for any information provided by or obtained from any source other than the RFP Contact. It is the responsibility of the proponent to seek clarification from the RFP Contact on any matter it considers to be unclear. The City is not responsible for any misunderstanding on the part of the proponent concerning this RFP.

3.2.2 All New Information to Proponents by Way of Addenda

This RFP may be amended only by addenda in accordance with this section. If the City, for any reason, determines that it is necessary to provide additional information relating to this RFP, such information will be communicated to all proponents by way of addenda. Each addendum forms an integral part of the RFP and may contain important information, including significant changes to the RFP. Proponents are responsible for obtaining all addenda issued by the City. In the Submission Form (Appendix A), proponents should confirm their receipt of all addenda by setting out the number of each addendum in the space provided.

3.2.3 Post-Deadline Addenda and Extension of Submission Deadline

If the City determines that it is necessary to issue an addendum after the Deadline for Issuing Addenda, the City may extend the Submission Deadline for a reasonable period of time.



3.2.4 Verify, Clarify, and Supplement

When evaluating proposals, the City may request further information from the proponent or third parties in order to verify, clarify, or supplement the information provided in the proponent's proposal, including but not limited to clarification with respect to whether a proposal meets the mandatory technical requirements set out in Section D of the RFP Particulars (Appendix C). The City may revisit, re-evaluate, and rescore, or reject the proponent's proposal or ranking on the basis of any such information.

3.3 Notification and Debriefing

3.3.1 Notification to Other Proponents

Once a written agreement is executed by the City, the other proponents may be notified directly by public posting, in the same manner that this RFP was originally posted, of the outcome of the procurement process.

3.3.2 Debriefing

Proponents may request a debriefing after publication of the outcome of the procurement process. All requests must be in writing to the RFP Contact and must be made within thirty (30) days of such notification.

3.3.3 Procurement Protest Procedure

If a proponent wishes to challenge the RFP process, it should provide written notice to the RFP Contact in accordance with applicable procurement protest procedures as identified in the City's Procurement Policy Dispute Resolution section. The Substantive Objection must provide a detailed explanation of the proponent's concerns with the procurement process or its outcome.

3.4 Conflict of Interest and Prohibited Conduct

3.4.1 Conflict of Interest

For the purposes of this RFP, the term "Conflict of Interest" includes, but is not limited to, any situation or circumstance where:

- (a) in relation to the RFP process, the proponent has an unfair advantage or engages in conduct, directly or indirectly, that may give it an unfair advantage, including but not limited to (i) having, or having access to, confidential information of the City in the preparation of its proposal that is not available to other proponents; (ii) having been involved in the development of the RFP, including having provided advice or assistance in the development of the RFP; (iii) receiving advice or assistance in the preparation of its response from any individual or entity that was involved in the development of the RFP; (iv) communicating with any person with a view to influencing preferred treatment in the RFP process (including but not limited to the lobbying of decision makers involved in the RFP process); or (v) engaging in conduct that compromises, or could be seen to



compromise, the integrity of the open and competitive RFP process or render that process non-competitive or unfair; or

- (b) in relation to the performance of its contractual obligations under an agreement for the Deliverables, the proponent's other commitments, relationships, or financial interests (i) could, or could be seen to, exercise an improper influence over the objective, unbiased, and impartial exercise of its independent judgement; or (ii) could, or could be seen to, compromise, impair or be incompatible with the effective performance of its contractual obligations.

3.4.2 Disqualification for Conflict of Interest

The City may disqualify a proponent for any conduct, situation, or circumstances, determined by the City, in its sole and absolute discretion, to constitute a Conflict of Interest as defined above.

3.4.3 Disqualification for Prohibited Conduct

The City may disqualify a proponent, rescind an invitation to negotiate or terminate an agreement subsequently entered into if the City determines that the proponent has engaged in any conduct prohibited by this RFP.

3.4.4 Prohibited Proponent Communications

Proponents must not engage in any communications that could constitute a Conflict of Interest and should take note of the Conflict of Interest declaration set out in the Submission Form (Appendix A).

3.4.5 Proponent Not to Communicate with Media

Proponents must not at any time directly or indirectly communicate with the media in relation to this RFP or the ranking or selection of proponents pursuant to this RFP, or any agreement entered into pursuant to this RFP without first obtaining the written permission of the RFP Contact.

3.4.6 No Lobbying

Proponents must not, in relation to this RFP or the evaluation and selection process, engage directly or indirectly in any form of political or other lobbying whatsoever to influence the selection of the successful proponent(s).

3.4.7 Illegal or Unethical Conduct

Proponents must not engage in any illegal business practices, including activities such as bid-rigging, price-fixing, bribery, fraud, coercion, or collusion. Proponents must not engage in any unethical conduct, including lobbying, as described above, or other inappropriate communications; offering gifts to any employees, officers, agents, elected or appointed officials, or other representatives of the City; deceitfulness; submitting proposals containing



misrepresentations or other misleading or inaccurate information; or any other conduct that compromises or may be seen to compromise the competitive process provided for in this RFP.

3.4.8 Past Performance or Past Conduct

The City may prohibit a proponent from participating in a procurement process based on past performance or based on inappropriate conduct in a prior procurement process, including but not limited to the following:

- (a) illegal or unethical conduct;
- (b) refusal of the proponent to honour submitted pricing or other commitments;
- (c) any conduct, situation or circumstance determined by the City, in its sole and absolute discretion, to have constituted a Conflict of Interest;
- (d) the involvement of the respondent in a lawsuit with the City; or
- (e) the respondent having threatened the City with a lawsuit within the previous two years.

3.5 Confidential Information

3.5.1 Confidential Information of the City

All information provided by or obtained from the City in any form in connection with this RFP either before or after the issuance of this RFP.

- (a) is the sole property of the City and must be treated as the City's confidential information;
- (b) is not to be used for any purpose other than replying to this RFP and the performance of any subsequent Agreement for the Deliverables;
- (c) must not be disclosed without prior written authorization from the City; and
- (d) must be returned by the proponent to the City, or destroyed if so requested by the City, immediately upon the request of the City.

3.5.2 Confidential Information of Proponent

A proponent should identify any information in its proposal or any accompanying documentation supplied in confidence for which confidentiality is to be maintained by the City. The confidentiality of such information will be maintained by the City, except as otherwise required by law or by order of a court or tribunal, including the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, c. M.56, as amended ("MFIPPA"). Proponents are advised that their proposals will, as necessary, be disclosed, on a confidential basis, to advisers retained by the City to advise or assist with the RFP process, including the evaluation of proposals. If a proponent has any questions about the collection and use of personal information pursuant to this RFP, such questions are to be submitted to the RFP Contact.



3.6 Procurement Process Non-Binding

3.6.1 No Contract A and No Claims

This procurement process is not intended to create and will not create a formal, legally binding bidding process and will instead be governed by the law applicable to direct commercial negotiations. For greater certainty and without limitation:

- (a) this RFP will not give rise to any Contract A–based tendering law duties or any other legal obligations arising out of any process contract or collateral contract; and
- (b) neither the proponent nor the City will have the right to make any claims (in contract, tort, or otherwise) against the other with respect to the award of a contract, failure to award a contract, or failure to honour a proposal submitted in response to this RFP.

3.6.2 No Contract until Execution of Written Agreement

This RFP process is intended to identify prospective suppliers for the purposes of negotiating potential Agreements. No legal relationship or obligation regarding the procurement of any good or service will be created between the proponent and the City by this RFP process until the successful negotiation and execution of a written agreement for the acquisition of such goods and/or services.

3.6.3 Non-Binding Price Estimates

While the pricing information provided in proposals will be non-binding prior to the execution of a written Agreement, such information will be assessed during the evaluation of the proposals and the ranking of the proponents. Any inaccurate, misleading, or incomplete information, including withdrawn or altered pricing, could adversely impact any such evaluation or ranking or the decision of the City to enter into an Agreement for the Deliverables.

3.6.4 Cancellation

The City may cancel or amend the RFP process without liability at any time.

3.7 Governing Law and Interpretation

The Terms and Conditions of the RFP Process (Part 3):

- (a) are intended to be interpreted broadly and independently (with no particular provision intended to limit the scope of any other provision);
- (b) are non-exhaustive and will not be construed as intending to limit the pre-existing rights of the parties to engage in pre-contractual discussions in accordance with the common law governing direct commercial negotiations; and
- (c) are to be governed by and construed in accordance with the laws of the province of Ontario and the federal laws of Canada applicable therein.



APPENDIX A – SUBMISSION FORM

1. Proponent Information

Please fill out the following form, naming one person to be the proponent's contact for the RFP process and for any clarifications or communication that might be necessary.	
Full Legal Name of Proponent:	
Any Other Relevant Name under which Proponent Carries on Business:	
Street Address:	
City, Province/State:	
Postal Code:	
Phone Number:	
Fax Number:	
Company Website (if any):	
Proponent Contact Name and Title:	
Proponent Contact Phone:	
Proponent Contact Fax:	
Proponent Contact Email:	



2. Acknowledgment of Non-Binding Procurement Process

The proponent acknowledges that the RFP process will be governed by the terms and conditions of the RFP, and that, among other things, such terms and conditions confirm that this procurement process does not constitute a formal, legally binding bidding process (and for greater certainty, does not give rise to a Contract A bidding process contract), and that no legal relationship or obligation regarding the procurement of any good or service will be created between the City and the proponent unless and until the City and the proponent execute a written agreement for the Deliverables.

3. Ability to Provide Deliverables

The proponent has carefully examined the RFP documents and has a clear and comprehensive knowledge of the Deliverables required. The proponent represents and warrants its ability to provide the Deliverables in accordance with the requirements of the RFP for the rates set out in its proposal.

4. Non-Binding Pricing

The proponent has submitted its pricing in accordance with the instructions in the RFP and in Pricing (Appendix B) in particular. The proponent confirms that the pricing information provided is accurate. The proponent acknowledges that any inaccurate, misleading or incomplete information, including withdrawn or altered pricing, could adversely impact the acceptance of its proposal or its eligibility for future work.

5. Addenda

The proponent is deemed to have read and taken into account all addenda issued by the City prior to the Deadline for Issuing Addenda. The proponent is requested to confirm that it has received all addenda by listing the addenda numbers, or if no addenda were issued by writing the word "None", on the following line: _____ . Proponents who fail to complete this section will be deemed to have received all posted addenda. Addenda to be submitted in Envelope #1

6. No Prohibited Conduct

The proponent declares that it has not engaged in any conduct prohibited by this RFP.

7. Conflict of Interest

Proponents must declare all potential Conflicts of Interest, as defined in section 3.4.1 of the RFP. This includes disclosing the names and all pertinent details of all individuals (employees, advisers, or individuals acting in any other capacity) who: (a) participated in the preparation of the proposal; **AND** (b) were employees of the City within twelve (12) months prior to the Submission Deadline.



If the box below is left blank, the proponent will be deemed to declare that (a) there was no Conflict of Interest in preparing its proposal; and (b) there is no foreseeable Conflict of Interest in performing the contractual obligations contemplated in the RFP.

Otherwise, if the statement below applies, check the box.

- The proponent declares that there is an actual or potential Conflict of Interest relating to the preparation of its proposal, and/or the proponent foresees an actual or potential Conflict of Interest in performing the contractual obligations contemplated in the RFP.

If the proponent declares an actual or potential Conflict of Interest by marking the box above, the proponent must set out below details of the actual or potential Conflict of Interest:



8. Disclosure of Information

The proponent hereby agrees that any information provided in this proposal, even if it is identified as being supplied in confidence, may be disclosed where required by law or by order of a court or tribunal. The proponent hereby consents to the disclosure, on a confidential basis, of this proposal by the City to the advisers retained by the City to advise or assist with the RFP process, including with respect to the evaluation this proposal.

Signature of Witness

Signature of Proponent
Representative

Name of Witness

Name of Proponent Representative

Title of Proponent Representative

Date

I have the authority to bind the
proponent.



APPENDIX B – PRICING

1. Instructions on How to Provide Pricing

- (a) Proponents should provide the information requested under section 3 below (“Required Pricing Information”). The pricing shall be in accordance with the prescribed Price Form identified on the subsequent pages.
- (b) Rates must be provided in Canadian funds, inclusive of all applicable duties and fees, excluding HST, which should be itemized separately.
- (c) Rates quoted by the proponent must be all-inclusive. Rates must include, but are not limited to, all: labour, material costs (including embroidery), travel, costs of delivery, overhead and profit.
- (d) The quantities indicated are estimates only and may be subject to change. The quantities are intended to reflect the anticipated annual requirements. The actual quantities under the agreement will be as and when required, with no fixed amounts implied.

2. Evaluation of Pricing

Pricing is worth 30 points of the total score.

Pricing will be scored based on a relative pricing formula using the rates set out in the pricing form. Each proponent will receive a percentage of the total possible points allocated to price for the particular category it has submitted a proposal for, which will be calculated in accordance with the following formula:

$$\text{Lowest Price} \div \text{Proponent's Price} \times \text{Weighting} = \text{Proponent's Pricing Points}$$

3. Required Pricing Information

In a separate envelope (Envelope #2), the Price Form shall be provided.



4. PRICE FORM

Prices are to be quoted F.O.B. delivered to 8208 Heartland Forest Road, Niagara Falls, ON, including the cost of embroidery, measurement(s) and/or alterations (where required), meetings with Niagara Falls Transit Staff (where required), individual packaging with names stated and all other charges. Taxes are to be extra. Prices are also to include all costs per the Specifications.

Prices are to be quoted firm for the twenty-four (24) month period, June 15, 2021 to June 14, 2023. Bidders must complete all price lines with dollar amounts on the Price Schedule.

QUANTITIES ARE ESTIMATES ONLY AND NOT FIRM ORDER AMOUNTS

Description	Estimated Quantity (Two Years)	Unit Price (Taxes Extra)	Extended Price 24 Month Period (Taxes Extra)
Full Uniform Shirts - Long Sleeve			
Royal Blue (Operator) (Mens)	66	\$	\$
Royal Blue (Operator) (Womens)	39	\$	\$
Black (Trainer/Dispatch) (Mens)	2	\$	\$
Black (Trainer/Dispatch) (Womens)	2	\$	\$
White (Supervisor) (Mens)	12	\$	\$
White (Supervisor) (Womens)	0	\$	\$
Full Uniform Shirts - Short Sleeve			
Royal Blue (Operator) (Mens)	168	\$	\$
Royal Blue (Operator) (Womens)	86	\$	\$
Black (Trainer/Dispatch) (Mens)	4	\$	\$
Black (Trainer/Dispatch) (Womens)	4	\$	\$
White (Supervisor) (Mens)	24	\$	\$
White (Supervisor) (Womens)	0	\$	\$
Polo Shirts – Short Sleeve			
Royal Blue (Operator) (Mens)	147	\$	\$
Royal Blue (Operator) (Womens)	57	\$	\$



PRICE FORM (Cont'd)

Description	Estimated Quantity (2 Years)	Unit Price (Taxes Extra)	Extended Price 24 Month Period (Taxes Extra)
Polo Shirts – Short Sleeve			
Black (Trainer/Dispatch) (Mens)	2	\$	\$
Black (Trainer/Dispatch) (Womens)	2	\$	\$
White (Supervisor) (Mens)	12	\$	\$
White (Supervisor) (Womens)	0	\$	\$
Cargo Pants			
Black (Mens)	209	\$	\$
Black (Low Rise & Mid Rise) (Womens)	117	\$	\$
Cargo Shorts			
Black (Mens)	25	\$	\$
Black (Low Rise & Mid Rise) (Womens)	20	\$	\$
Cardigans			
Navy Operator (Mens)	36	\$	\$
Navy Operator (Womens)	22	\$	\$
Navy (Trainer/Dispatch & Supervisor) (Mens)	1	\$	\$
Navy (Trainer/Dispatch & Supervisor) (Womens)	1	\$	\$
Sweater Vests			
Navy (Mens)	20	\$	\$
Navy (Womens)	20	\$	\$
3-in-1 Jacket			
Navy Operator (Mens)	58	\$	\$
Navy Operator (Ladies)	42	\$	\$
Black Supervisor (Mens)	7	\$	\$



PRICE FORM (Cont'd)

Description	Estimated Quantity (2 Years)	Unit Price (Taxes Extra)	Extended Price 24 Month Period (Taxes Extra)
Black Supervisor (Womens)	1	\$	\$
Windbreaker			
Navy Operator (Mens)	30	\$	\$
Navy Operator (Womens)	20	\$	\$
Black (Trainer/Dispatch & Supervisor) (Mens)	7	\$	\$
Black (Trainer/Dispatch & Supervisor) (Womens)	1	\$	\$
Baseball Caps (Unisex)			
Navy	150	\$	\$
Toque (Unisex)			
Navy	150	\$	\$

SUBTOTAL COMPLETE FOR TWENTY-FOUR (24) MONTH PERIOD	\$
Add: Harmonized Sales Tax 13%	\$
TOTAL BID PRICE PER TWENTY-FOUR (24) MONTH PERIOD	\$



APPENDIX C – RFP PARTICULARS

A. RFP Deliverables

Introduction

The City of Niagara Falls is requesting proposals from qualified and experienced Suppliers for the supply and delivery of Transit Operator Uniforms for 110 transit operators. The initial contract term will be for two (2) years with the option to renew for two (2) optional one (1) year periods.

Current staffing demographics are approximately 52 male and 48 female staff. Uniforms shall be cut for both male and female styling where available.

It is estimated that for Niagara Falls Transit staff, one hundred and seven (110) sets of uniform clothing will be required during the twenty-four (24) month initial contract period. The City is seeking individual online ordering capabilities. Below is an example of ordering criteria:

- a) 6 - Shirts (combination of short or long sleeve) (**Maximum of 3 shirts can be substituted for a polo shirt**).
- b) 4 - Pants (1 pair of pants can be substituted for 1 pair of shorts).
- c) 1 - Cardigan or Sweater Vest (Unisex) or Windbreaker.
- d) 1 - 3 in 1 Jacket.
- e) Or to a dollar allotment of \$600.00 per employee taxes included.
This allotment amount may be altered, at any time, by Transit management.

Ordering criteria to be coordinated with Transit management upon the commencement of the agreement.

Sizing

Unit prices submitted in this Request for Proposal shall reflect all sizes up to and including tall and two extra-large (2XL) for both men's and women's styles. Proponents shall submit one unit price for each item. For sizes three extra-large (3XL) to five extra-large (5XL), a 5% price increase is the maximum price increase allowable for these oversize sizes, for example:

XS-2XL	Unit Price = \$50.00
3XL	Unit Price = \$52.50
4XL	Unit Price = \$55.13
5XL	Unit Price = \$57.88



Specifications

Each individual order shall be individually packaged in a box or a securely wrapped parcel with a label affixed. The label is to clearly identify the employee's name and the size of the article(s) contained in each box or wrapping. No other sizes shall be packaged therein. Ideally, the entire individual's order will be delivered in a single delivery. In the event any items are back ordered, the supplier will note the back ordered item(s) on the packaged items and also on the packing slip.

- a) Full Uniform Shirts - Colour: Royal Blue (Operators), Black (Trainer/Dispatch) and White (Supervisors)

Men and Ladies Dress Shirts:

- Poly/Cotton Blend button down dress shirt.
 - Flex fabric preferred, machine wash and dry, top fused collar, two front pockets, lined flaps, pencil slide, button closure.
 - Long Sleeve must have adjustable cuffs.
 - Short Sleeve must have hemmed sleeve.
 - Tall option for Men.
 - Operator shirts to include one (1) application of standard embroidery.
 - Supervisor and Trainer/ Dispatch shirts to include one (1) application of standard embroidery and one (1) application of title embroidery.
- b) Polo Shirts: Colour: Royal Blue or Navy (Operators), Black (Trainer/Dispatch) and White (Supervisors).
- 5.6oz. fabric, 50/50 Poly/Cotton jersey-knit tubular sport shirt.
 - Taped welt collar and ribbed cuffs.
 - Two-button continental placket.
 - Short Sleeve
 - Double needle stitched hemmed bottom.
 - Operator shirts to include one (1) application of standard embroidery.
 - Supervisor and Trainer/ Dispatch shirts to include one (1) application of standard embroidery and one (1) application of title embroidery.



c) Men's Cargo Pants - Colour: Black

Poly/Cotton blend With Stretch or flex material, Resists staining, fading, shrinking and wrinkling. Two side-bellowed cargo pockets, Hook-and-eye waist closure with button, machine wash and dry. Must be made available in 30", 32" and 34" inseams. No embroidery required.

d) Ladies Cargo Pants - Colour: Black

Poly/Cotton blend With Stretch or flex material, Resists staining, fading, shrinking and wrinkling. Two side-bellowed cargo pockets, Hook-and-eye waist closure with button, machine wash and dry. Low rise and mid rise. Must be made available in 30", 32" and 34" inseams. No embroidery required.

e) Cardigans - Colour: Navy

Poly/Cotton blend piltrol fabric, five (5) buttons, two (2) inset pockets, knitted band at bottom and cuffs of sleeves.

- Operator shirts to include one (1) application of standard embroidery.
- Supervisor and Trainer/ Dispatch shirts to include one (1) application of standard embroidery and one (1) application of title embroidery.

f) Sweater Vests - Colour: Navy

Poly/Cotton blend piltrol fabric, v-neck styling with knitted band at bottom. No embroidery required.

g) Men's and Ladies' Shorts Cargo - Colour: Black

Cotton/poly blend with stretch or flex material, resists staining, fading, shrinking and wrinkling. Two side-bellowed cargo pockets, Hook-and-eye waist closure with button, machine wash, dry. (Low rise and mid rise for Ladies)

h) 3 in 1 Winter Jacket – Colour: Navy (Operators) or Black (Supervisors)

Outer waterproof shell, or water resistant.

- Operator shirts to include two (2) applications of standard embroidery (inner and outer shell).
- Supervisor and Trainer/ Dispatch shirts to include two (2) applications of standard embroidery (inner and outer shell) and two (2) applications of title embroidery (inner and outer shell).



i) Windbreaker - Colour: Navy (Operators) or Black (Supervisors)

100% nylon taslon, fully lined with mesh and taffeta, inside cell phone pocket, zippered front pocket, adjustable velcro cuffs, elastic draw cord hem, zippered inside security pocket and stand-up collar. With tuck away hood.

- Operator jackets to include one (1) application of standard embroidery.
- Supervisor and Trainer/ Dispatch shirts to include one (1) application of standard embroidery and one (1) application of title embroidery.

j) Baseball Cap- Colour: Navy

Poly/Cotton mix, adjustable sizing. One (1) application of standard embroidery. Niagara Falls Transit logo on the front, WEGO Transit logo on the back.

k) Toque - Colour: Navy

100% Acrylic or Poly/Cotton mix – beanie option and cuff option. One (1) application of standard embroidery. Niagara Falls Transit logo on the front, WEGO Transit logo on the back.

The items listed above represent current items required. Throughout the contract, existing items may be deleted or new items added to the uniform program as necessary to meet the changing requirements of the City. Any additional items will be negotiated with the successful proponent as required. Price and quality shall be part of those negotiations. Samples may be required and must be provided at no charge. Any items added to the agreement shall be approved with the City's designated representatives only.

i) Embroidery

Set-up, artwork and the costs to supply and affix embroidery are to be included in pricing. Details including: size, locations, colours and approvals will be confirmed with the successful proponent.

a) Standard Embroidery:

- i. Niagara Falls Transit Logo
 - Colours of dark blue and green on upper right sleeve of white shirts.
 - White to be used on dark Jacket, Cardigans, and blue shirts – upper right sleeve.
- ii. WEGO Transit Logo
 - Colours of dark blue and orange on upper left sleeve of white shirt.
 - Light blue colour to be used on dark Jacket, Cardigans, and blue shirts – upper left sleeve.



b) Title Embroidery:

- “Supervisor” (black thread) to be included over the right pocket of the white shirts.
- “Trainer” or “Dispatch” (white thread) to be included over the right pocket of the black shirts.



Quality

All articles or materials must be the correct size, free of manufacturing defects, imperfections or design deficiencies that may affect function, appearance, or serviceability. Production of all garments must be in accordance with good commercial practices and be of the best commercial quality suitable for the purpose intended. All stitches the uniforms must be the proper tension and size to avoid puckering after the item has been laundered. Buttonholes shall be well made. All materials shall be fade resistant and pre-shrunk.

Warranty

All uniform items, alterations, workmanship, and materials shall be warranted against failures or defects whether such failures or defects are caused by the supplier, the garment manufacturer, or any third party. All freight/shipping costs associated with returns and alterations will be at the cost of successful bidder. If uniforms or work is found to be defective, the supplier shall, at no additional costs to the City, repair or replace the item(s).

Any unembroidered item shall be able to be returned as long as they are unwashed and unworn, as they will not be able to be tried on prior to ordering due to the pandemic. Cost of shipping will be included.

B. Material Disclosures

In responding to this RFP, the Proponent accepts full responsibility to understand the RFP in its entirety, and in detail, including any inquiries to the City of Niagara Falls as necessary to gain such understanding. The City of Niagara Falls reserves the right to disqualify any Proponent



who, in the City's sole opinion, demonstrates less than such understanding. Further, the City reserves the right to determine, at its sole discretion, whether the Proponent has demonstrated such understanding. That right extends to cancellation of award, if award has been made. Such disqualification and/or cancellation shall be at no fault, cost, or liability whatsoever to the City of Niagara Falls.

Based on the performance of the successful Proponent, funding availability and approval by the Municipality, the City reserves the right to utilize the services of the successful Proponent for additional related work as yet unknown, that is over and above the scope identified, or return to the market with a new RFP document when it is deemed to be in the Municipalities' best interest.

C. Mandatory Submission Requirements

i. Submission Format Requirements

Proposals should be formatted to the requirements listed below. Proponents will be scored on their comprehension of the Request for Proposal and completion of their submission.

- a. Proposals should be formatted with the identified Proposal Sections, named and listed in the same order listed below.
- b. Include tabs for each Proposals Section with the section number and name as listed below.
- c. Only the material requested below should be provided within each Proposal Section and in the order listed.
- d. **Proposals shall be a maximum of twenty-five (25) single sided pages**, excluding Appendices and Supplemental Information. Any pages beyond the first 25 will not be considered in the evaluation.
- e. Any additional information proponents wish to include such as Corporate Brochures, project photographs and letters of references shall be provided as Supplemental Information.
- f. Samples of each proposed uniform item are to be submitted with the proponent's proposal submission (embroidery not required for samples). Each item shall be clearly labelled as to the style code including gender. Prepaid postage return shipping label shall also be provided. Samples will be returned after the successful proponent has been awarded the contract.

ii. Proposal Sections

Proposals shall be formatted with table of contents and proper labels for each section below and be submitted in the correct envelopes. Any addenda shall be submitted in Envelope #1 and be the first tab of the submission.

- i. Appendix A – Submission Form



- ii. Specification Compliancy (refer to Appendix D: Specification Compliancy Form)
- iii. Service/Delivery (include statement of understanding of deliverables as well as company history/background)
- iv. Quality, Style & Assurance
- v. References

iii. Pricing

Pricing (Appendix B – Price Form) information must be separated and enclosed in a separate sealed envelope (Envelope #2) as identified in section 1.5.3 of this RFP. The pricing shall be in accordance with the supplied Price Form.

iv. Supplemental Information

Proponent may include any additional information in this section, however, this section will not be considered in the scoring matrix. Envelope #1

v. Submission Form (Appendix A)

Each proposal must include a Submission Form (Appendix A) completed and signed by an authorized representative of the proponent. Envelope #1

D. Mandatory Technical Requirements

In conjunction with the Mandatory Submission Requirements, proponents must meet a minimum score of 60% (42/70) for each of the technical requirements. A breakdown of the requirements for each of the sections is provided below:

i. RFP Deliverables Comprehension & Completion

Proponent to provide a statement outlining their understanding of the deliverables. The statement shall include an overview of the proponent's company history/background.

Proposal was formatted with table of contents in order and proper labels for each section and submitted in the correct envelopes.

ii. Specification Compliancy

Bidders must state manufacturer, style and/or make number and the blend composition on all items in the spaces provided on the Specification Compliancy Form (Appendix D). The City may accept clothing with minor differences.



iii. Service/Delivery

a) Sizing

The successful proponent must make arrangements to send a sizing kit to properly size each Niagara Falls Transit staff member. No additional costs for sizing kits or sizing meetings (subject to pandemic regulations) will be considered or accepted by the City of Niagara Falls. Sizing kits must be supplied within two (2) weeks of the receipt of the Purchase Order to the successful proponent.

Confirm sizing kits will be supplied within the time specified and/or identify an alternative solution to have staff appropriately sized.

b) Online Storefront

The City is seeking the ability for Niagara Falls Transit staff members to individually order items online within the specifications identified as well as the prescribed allotment amount.

Capabilities should include: individual login access for Transit staff and management; and spending allotments assigned per employee. Manager access should include abilities to: add or delete employees; change allotment amounts and view various types of reporting.

Preferred options include: manager order approval; and payment by personal credit for purchases made over the prescribed allotment amount.

Provide details on the following:

- How your on-line ordering system operates.
- Outline how you customize shopping lists (landing page) for each agency to help them control what is ordered within their organization.
- Give an indication of how many items you currently keep in inventory.
- Confirm there will be no restocking charges or minimum order limits.
- Outline delivery turnaround time for various products.
- Describe a few sample reporting capabilities and their benefits.
- Describe implementation timeline/tasks.

c) Organization / Customer Service / Support

Bidders will provide an organizational chart that provides evidence of sufficient customer support and management support.

Describe your customer service strategy at various stages of the process:

- Online ordering system, confirmation of order, tracking capabilities.
- Delivery – identify carrier.
- Expediting Backorders procedure - explain how this is monitored and communicated.
- Returns/warranty process.



- Escalation process for errors, including wrong item shipped / returns; incorrect sizing etc.

d) Other

- Sole Supplier - Confirm in a qualifying statement if all items being supplied are from the same manufacturer. Please confirm the number of manufacturers that would be involved in the supply of all uniform clothing as identified.
- Lead Time - The City's maximum allowable lead time is four (4) weeks.
 - Identify your targeted lead time for the majority of the items.
 - Highlight items you anticipate may lead to longer lead times, including those respondents who do not have in-house embroidery services.
 - Confirm that as a successful bidder, you will carry sufficient stock of each item described in the specifications so that deliveries can be made expediently.

iv. Quality, Style & Assurance

Descriptive literature must be provided for all garments with details on if they can be provided styled for either men or women. Include construction details, materials and washing/care instructions.

The sample, to be included with proponent's submissions, will provide the evaluation committee an opportunity to further evaluate the quality and style of the garments.

v. References

Provide at least three (3) relevant contracts of similar scope completed within the last three (3) years. References provided must not include the City of Niagara Falls. Each project listed shall provide the following information:

- a) Project Name
- b) Brief Description of the Scope, including the approximate number of annual uniforms.
- c) Client/Owner's Information to include:
 - Corporate Name
 - Name of contact
 - Address
 - Telephone number
 - Email address



Proponents who do not meet the minimum threshold will not receive consideration for the Financial Proposal. Further to this, Proponents who feel that they cannot meet the timelines identified in this RFP should not submit a proposal.

E. Rated Criteria

The following sets out the categories, weightings and descriptions of the rated criteria of the RFP. Proponents who do not meet a minimum threshold score for a category will not proceed to the next stage of the evaluation process.

Rated Criteria Category	Weighting (Points)
RFP Deliverables Comprehension & Completion	10
Specification Compliancy	10
Quality & Style	10
Service/Delivery	30
References	10
Score of 42 out of 70 to move on to Financial Opening	
Proposed Price / Financial Model	30
Total Points	100

Proposals whose Pricing is significantly and disproportionately lower than that of the other proponents, may be considered to have undervalued, and therefore, misinterpreted the scope of work. These proposals may not be considered in this evaluation.



APPENDIX D – SPECIFICATION COMPLIANCY FORM

Bidder to state manufacturer, style and/or make number and blend composition in the appropriate lines below for all items offered on Appendix B, 4. Price Form.

Description	Manufacturer(s)	Style and/or Make Number(s)	Blend Composition
Full Uniform Shirts - Long Sleeve			
Royal Blue, Black & White (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify key differences:			
Royal Blue, Black & White (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify key differences:			
Full Uniform Shirts - Short Sleeve			
Royal Blue, Black & White (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify key differences:			
Royal Blue, Black & White (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify key differences:			
Polo Shirts – Short Sleeve			
Royal Blue, Black & White (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify key differences:			



Description	Manufacturer(s)	Style and/or Make Number(s)	Blend Composition
Royal Blue, Black & White (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Cargo Pants (Black)			
Mens			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Womens (Low Rise & Mid Rise)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Cargo Shorts (Black)			
Black (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Black (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Cardigans			
Navy (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			



Description	Manufacturer(s)	Style and/or Make Number(s)	Blend Composition
Navy (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Sweater Vests			
Navy (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Navy (Womens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
3-in-1 Jacket			
Navy or Black (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Navy or Black (Ladies)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Windbreaker			
Navy or Black (Mens)			
Does the above meet the specifications?	Yes		No
If No, identify the key differences:			
Navy or Black (Womens)			
Does the above meet the specifications?	Yes		No



Description	Manufacturer(s)	Style and/or Make Number(s)	Blend Composition
If No, identify the key differences:			
Baseball Caps (Unisex)			
Navy			
Does the above meet the specifications?		Yes	No
If No, identify the key differences:			
Toque (Unisex)			
Navy – Beanie			
Does the above meet the specifications?		Yes	No
If No, identify the key differences:			
Navy – Cuff			
Does the above meet the specifications?		Yes	No
If No, identify the key differences:			



APPENDIX E – BID IRREGULARITIES

RESPONSES FOR ADMINISTERING IRREGULARITIES CONTAINED IN BIDS

	IRREGULARITY	RESPONSE
1.	Late Bids.	Automatic rejection.
2.	Unsealed Envelopes.	Automatic rejection.
3.	Insufficient Financial Security	
	A) No Bid Deposit, uncertified cheque, or financial security not an original (e.g. a photocopy or a facsimile of a financial security).	Automatic rejection.
	B) Amount of financial security is insufficient:	Automatic rejection.
	C) i. Name or signature of Supplier is missing or incomplete.	Automatic rejection.
	ii. Seal of Supplier is missing or incomplete.	Two (2) working days* to obtain missing or incomplete items.
	D) Name, signature, or seal of bonding company is missing or incomplete.	Automatic rejection.
	E) Failure to provide a letter of agreement to bond (if required).	Automatic rejection.
4.	Bid Document – execution	
	A) Bids completed in erasable medium.	Automatic rejection.
	B) i. Signature of representative authorized to bind the Supplier missing or incomplete on the prescribed form which is to be submitted in response to a Bid Solicitation.	Automatic rejection.
	ii. Electronic signature of representative or absence of corporate seal authorized to bind the Supplier shown on the prescribed form which is to be submitted in response to a Bid Solicitation.	Two (2) working days* to obtain original signature.
	C) Form of Proposal missing or incomplete.	Two (2) working days* to correct to the satisfaction of Procurement Division, otherwise automatic rejection.
	D) Form of Quotation or Tender missing or incomplete.	Automatic rejection.
	E) Signature of witness, if required, missing or incomplete.	Two (2) working days* to correct, otherwise automatic rejection.
	F) Date of Bid missing or incomplete.	Two (2) working days* to correct, otherwise automatic rejection or, if stated in the Bid Solicitation, automatic rejection.



	IRREGULARITY	RESPONSE
5.	Incomplete, illegible or obscure Bids or Bids which contain information not called for, erasures, overwriting or strike outs (not initialed).	Two (2) working days* to correct to the satisfaction of Procurement Division, otherwise automatic rejection.
6.	Document, in which all necessary Addenda have not been acknowledged.	Two (2) working days* to confirm Bid to the satisfaction of Procurement Division or, if stated in the Bid Solicitation, automatic rejection.
7.	Failure to attend mandatory site visit (if required).	Automatic rejection.
8.	Bid received on documents other than those provided in the Bid Solicitation.	Automatic rejection, unless allowed for in the Bid Solicitation.
9.	Failure to insert the bidder's business name in the space provided in the Bid Solicitation form.	Automatic rejection unless, in the opinion of Procurement Division the incomplete nature is trivial or insignificant.
10.	Mathematical errors.	Two (2) working days* to initial the corrections as made by the Corporation. Unless otherwise stated in the Bid, the unit price shall prevail and the total Bid price shall be adjusted accordingly. The Corporation reserves the right to waive initialing and accept Bid as corrected.
11.	Qualified Bids (Bids qualified or restricted by an attached statement).	Automatic rejection
12.	Bids containing minor obvious clerical errors.	Two (2) working days* to confirm Bid to the satisfaction of Procurement and Strategic Acquisitions.
13.	Any other irregularities.	The Manager of Procurement, or Designate, shall have authority to waive other irregularities or grant two (2) working days * to initial such other irregularities considered to be minor.

** Where "working days" specified, this is from the hour the Bidder is notified by The Corporation of the City of Niagara Falls staff of the irregularity