

Environmental Services Mission Statement

Water Services

- Providing a reliable and dependable drinking water system delivering safe and clean potable water.
- Maintaining and continuously improving the City's Drinking Water Quality Management System. (DWQMS)



Wastewater Services

- Providing a well-functioning sanitary and storm sewer system removing all types of waste in an environmentally acceptable manner.

Environmental Services, a combination of Water and Wastewater Services, strives to protect human health, the environment, and public property in the City of Niagara Falls, in compliance with legislation and regulations and in an efficient, effective manner.