

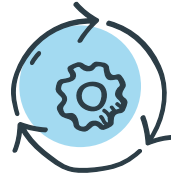
“Delivering exceptional service by putting residents at the heart of everything we do!”

# WE ARE HIRING!

## OUR NEW SUPERVISOR OF CUSTOMER SERVICE WILL:



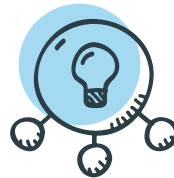
Improve the customer service experience with internal departments and external stakeholders



Develop processes and technology to enhance the customer service experience



Use best practices to deliver exceptional and efficient service



Connect residents with resources, navigate challenges, and find real solutions to help people

The successful candidate will possess:

**RESILIENCY**

A POSITIVE  
**“CAN DO”**  
ATTITUDE

**A HIGH STANDARD** OF  
LEADERSHIP



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