



Director of Building Services and CBO

Located in the heart of North America's most affluent consumer market, Niagara Falls is a fast-growing, dynamic, internationally renowned city with a prosperous business community. Niagara Falls is built on an economic foundation anchored by tourism, manufacturing, commercial retail, and knowledge-based sectors. We are linked to the world by extensive transportation and telecommunications networks. In addition to having desirable industrial and commercial real estate, Niagara Falls offers a reasonable cost of living and some of the most attractive residential communities in all of Canada.

For quality of life, Niagara Falls is unsurpassed, offering all the amenities of a large city in a more comfortable and neighbourly setting. Arts, culture, recreation, commerce and peaceful quiet moments are all here to be enjoyed. And with the downtown university campus, enhanced GO service, an expanding regional airport and a new hospital on the horizon, we are certainly the place to be. With these advantages and amenities, it's no wonder Niagara Falls is an ideal place to live, work and play.

With an operational budget of over \$147 million, and over 700 employees, the City provides a range of services to meet the needs of over 88,000 residents and a multitude of businesses. Niagara Falls has been identified by the province as one of the fast-growing municipalities and is expected to grow by 47,000 people and have a total of 58,000 jobs by 2051, as a result we have significant residential, industrial and commercial growth on the horizon.

Inspire our Future

As the **Director, Building Services and Chief Building Official** you are an experienced leader in building services who is guided by modern day and client centred solutions driven approaches. In this role you will provide leadership to your team that will foster a culture of customer service within a regulatory enforcement regime, develop strategic vision for growth and innovation and oversee professional development of a very diverse staff complement. In addition, as an expert you will provide advice and recommendations to City Council, the General Manager, staff, the public, external agencies and private sector interests including the development industry on related matters.

On a more granular level your role will include fulfilling the statutory appointment of Chief Building Official (CBO) under the Building Code Act. As the Director and CBO your responsibilities will include establishing operational policies, coordinating and overseeing the enforcement of the Act and Regulations and exercising the assigned powers and duties and in manner that exudes leadership, integrity and an orientation to service excellence and problem solving.

Ideal Qualifications:

The incumbent will possess the following qualifications:

- **Education and Designations:** College or University degree in Engineering or a related discipline. In addition, you must possess a valid CBCO professional designation.
- **Management Experience:** Minimum of 7 to 10 years of successful and progressive senior management-level experience in an administrative capacity in a building environment, ideally in a large, complex municipal environment or similar.
- **People Leadership Experience:** Extensive leadership experience overseeing multi-disciplinary teams in a unionized environment, with responsibility for strategic and tactical content; proven people leadership skills to develop and mentor the team while instilling a service excellence mindset.
- **Customer Service:** Experience with modern day community focused and service minded processes and approaches related to departmental services.

- **Resource Management:** Consummate people, business and financial management experience; expertise with budgeting, financial analysis and performance metrics in a sophisticated operating environment.
- **Relationship Management:** Ability to establish and maintain working relations with members of City Council, private and public officials, the General Manager, subordinates, co-workers, and the general public.
- **Innovation:** Demonstrated ability to understand problems, to think critically, to challenge common assumptions and to foster the development of innovative new approaches and solutions.
- **Legislation:** Expert level knowledge of and ability to interpret applicable acts, legislation, bylaws and other regulations as it relates to municipal building bylaws.
- **Communications:** Exemplary verbal and written communication skills including the ability to manage complex political relationships & speak in public forums.

Benefits of working for the City of Niagara Falls include:

- **Location** – convenient and centrally located downtown office in Niagara Falls, Ontario.
- **Virtual work policy and a modern office environment** – We offer hybrid work opportunities, with the main office located in modern, centrally located building with arranged parking.
- **Compressed Work Week** – In addition to our hybrid work policy we are also piloting a compressed four-day work week.
- **Employee Development** – leadership training opportunities to further enhance your skills.
- **Low cost of housing** – City of Niagara Falls provides opportunities for a robust and affordable lifestyle. The choices range from a more developed urban centre, to rural properties, to waterfront living. Housing options are significantly more affordable than regions in and around the Greater Toronto Area. Relocating to Niagara Falls offers many former GTA residents the opportunity to live mortgage free.
- **Healthcare** – Exceptional hospitals are located in our community with a state of the art acute care hospital planned to break ground for construction in 2023.
- **Compensation and Benefits** - a very competitive salary, benefit and vacation package including a defined benefits pension plan through www.omers.ca

How to Apply

To explore this opportunity please apply via email with a covering letter and resume by June 2nd or sooner to careers@waterhousesearch.net quoting project **NF-CBO**.

Should you wish to speak to our Executive Recruiter please contact Jon Stungevicius at 416-214-9299 x1, jon@waterhousesearch.net or Amy Oliveira at 416-214-9299 x4, amy@waterhousesearch.net.

We thank all applicants for their interest in the City of Niagara Falls. We will contact those selected for an interview.

All applications will be held in strict confidence. We thank all applicants, however, only those selected for an interview will be contacted. Personal information is collected under the authority of the Freedom of Information and Protection of Privacy Act and will be used for employment assessment purposes only.