

Water & Wastewater Services Mission Statement

Water Services

- Providing a reliable and dependable drinking water system.
- Delivering safe and clean potable water.
- Maintaining and continuously improving the City's Drinking Water Quality Management System.



A combination of Water and Wastewater Services which are in compliance with legislation and regulations, that protect human health, the environment, and public property within the City of Niagara Falls, in an efficient, effective manner.

Wastewater Services

- Providing well-functioning sanitary and storm sewer systems which remove wastewater, excess rainwater and snowmelt in an environmentally acceptable manner.

